

SUPPLIER CONTACT SHEET

ADDRESS (also the Remit to and Bill to):

4609 Richlynn Dr Belcamp, MD 21017

SALES:

Karen Siler Cell# (443) 562-2862 Email: <u>ksiler@ticgums.com</u>

SAMPLES:

Customer Support Team P# (800) 899-3953 Option 2 F# (410) 273-6469 www.ticgums.com

ORDERS, PRODUCT INFORMATION & LITERATURE:

Connie Harris P# (800) 899-3953 ext 3308 (Order Desk) F# (410) 273-6469 Email: <u>mailto:charris@ticgums.com</u>

TECHNICAL ASSISTANCE:

Technical Service Team (800) 899-3953 Option 4 F# (410) 335-4935 www.ticgums.com

DIRECTOR, QUALITY & REGULATORY AFFAIRS:

Ian Sklar P# (800) 899-3953 Ext 3365 F# (410) 273-6469 Email: mailto:<u>isklar@ticgums.com</u>



CRISIS MANAGEMENT & RECALL:

Ian Sklar P# (800) 899-3953 Ext 3365 F# (410) 273-6469 Email: mailto:<u>isklar@ticgums.com</u> AFTER HOURS PHONE # (410) 273-7308

ACCOUNTS RECEIVABLE:

Johanna Randow P# (800) 899-3953 Ext 3339 F# (410) 273-0289 Email: <u>mailto:jlrandow@ticgums.com</u>





Label Code Explanation

The following is a brief explanation of our label coding/dating system. TIC Gums uses three means to identify our goods. First is the Lot Number. Each production batch of each product manufactured by TIC Gums is assigned a uniquely identifying lot number. This lot number is clearly identified on your label. Second is the Unit Number (Bag #, Drum # or Box#). The third means is the date of production. This MFG date is in the month/day/year format. If you have unique specifications, we accommodate these requests by issuing different item numbers. You'll see these item numbers on the label along with their bar code symbols. All outgoing shipments are checked for the proper item number - another step to assure you receive the right product the first time.

Our labels also show Country of Origin.

A Certificate of Analysis is automatically generated when a Bill of Lading is produced. It can, however upon customer request, be faxed or emailed as soon as available, in addition to going with the shipment. I hope this explanation has been helpful. If you have any questions, please do not hesitate to contact us at 1-800-899-3953.

lan B. Sklar, M.S. Director, Quality and Regulatory Affairs

