

March 18, 2016

To Whom It May Concern:

#### **Re: Conflict Minerals**

As part of the Dodd-Frank Act of 2010 Congress adopted a disclosure requirement which requires that companies who must file reports with the Securities and Exchange Commission (SEC) report on their use of "conflict minerals" from conflict afflicted and high risk areas.

To the best of our knowledge, the suppliers for the product you purchase from Chemtrade do not use "Conflict minerals" (gold, tin, tantalum and tungsten) in the manufacturing of this product.

Regards,

8

Rama Bhaga RCSE Analyst Supervisor (416) 496-4160





# CERTIFICATE



This is to certify that

# Chemtrade Chemicals US LLC

Water Treatment Chemicals

90 East Halsey Road Parsippany, NJ 07054 United States of America

with the organizational units/sites as listed in the annex

has implemented and maintains a **Quality Management System**.

#### Scope:

The manufacture of aluminum based products, iron based products, other water treatment chemicals, polymers, additives, specialty blends and sodium nitrite to specifications agreed upon with Chemtrade Chemicals US LLC, Parsippany, NJ including design and development. The supply of aluminum based products, iron based products and other water treatment chemicals to other Chemtrade Water Chemical Plants and the procurement, storage and delivery of sulfuric acid which may be procured from sources that are not ISO registered.

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

ISO 9001: 2008

Certificate registration no. 10008359 QM08

Date of original certification 1996-12-04

Date of certification 2015-10-15

Valid until 2018-09-22



DQS Inc.

Ganesh Rao

Managing Director







# Annex to Certificate Registration No. 10008359 QM08

## **Chemtrade Chemicals US LLC**

Water Treatment Chemicals

90 East Halsey Road Parsippany, NJ 07054 United States of America

#### Location

10002435 Chemtrade Solutions LLC Newark Plant 330 Doremus Avenue Newark, NJ 07105 United States of America

10004096 Chemtrade Solutions LLC Denver Works 5075 East 50th Ave Denver, CO 80216 United States of America

10004098 Chemtrade Chemicals Canada Ltd. Thunder Bay Plant 145 MacDougall Street Thunder Bay, ON P7B 5G5 Canada

10004100 Chemtrade Solutions LLC Indianapolis Works 1598 South Senate Avenue Indianapolis, IN 46225 United States of America

10004102 Chemtrade Solutions LLC Springfield Plant 1801 Hillcrest Drive Springfield, TN 37172 United States of America 10004095 Chemtrade Solutions LLC Pine Bluff Works 1615 Celia Road Pine Bluff, AR 71613 United States of America

10004097 Chemtrade Solutions LLC Atlanta Works 1427 Central Avenue Atlanta, GA 30344 United States of America

10004099 Chemtrade Solutions LLC Augusta Works 1580 Columbia Nitrogen Dr. Augusta, GA 30901 United States of America

10004101 Chemtrade Solutions LLC Toledo Works 1661 Campbell Street Toledo, OH 43607 United States of America

10004103 Chemtrade Solutions LLC East St. Louis Works 2500 Kings Highway East Saint Louis, IL 62201 United States of America







# Annex to Certificate Registration No. 10008359 QM08

# Chemtrade Chemicals US LLC

Water Treatment Chemicals

90 East Halsey Road Parsippany, NJ 07054 United States of America

#### Location

10004104 Chemtrade Solutions LLC Tampa Works 3004 East Clark Street Tampa, FL 33605 United States of America

10004108 Chemtrade Solutions LLC Menasha Works 388 Ahnaip Street Menasha, WI 54952 United States of America

10004110 Chemtrade West US LLC Bay Point Works 501 Nichols Road Pittsburg, CA 94565 United States of America

10004112 Chemtrade Solutions LLC Catawba Works 5424 Cureton Ferry Road Catawba, SC 29704 United States of America

10004114 Chemtrade Solutions LLC Covington Works 607 North Magazine Avenue Covington, VA 24426 United States of America 10004105 Chemtrade Solutions LLC Middletown Works 305 Richmond Street Middletown, OH 45042 United States of America

10004109 Chemtrade Solutions LLC Macon Works 4652 Mead Road Macon, GA 31206 United States of America

10004111 Chemtrade Solutions LLC Hopewell Works 511 East Plant Road Hopewell, VA 23860 United States of America

10004113 Chemtrade Solutions LLC Jacksonville Works 5930 Soutel Drive Jacksonville, FL 32219 United States of America

10004115 Chemtrade Solutions LLC Detroit Works 800 Marion Avenue River Rouge, MI 48218 United States of America







# Annex to Certificate Registration No. 10008359 QM08

## Chemtrade Chemicals US LLC

Water Treatment Chemicals

90 East Halsey Road Parsippany, NJ 07054 United States of America

#### Location

10004116 Chemtrade Chemicals Canada Ltd. Barnett Plant 8655 Barnett Highway Barnet, BC V0M 1E0 Canada

10004118
Chemtrade Chemicals Canada Ltd.
Dalhousie Plant
Blair Malcom Road
Dalhousie, NB E0K 1B0
Canada

10004120 Chemtrade Chemicals Canada Ltd. Valleyfield Plant Clark Island Valleyfield, PQ J6S 5G5 Canada

10004122 Chemtrade Solutions LLC Cedar Springs Works Highway 273 West Cedar Springs, GA 31732 United States of America

10004124 Chemtrade Solutions LLC Port St. Joe Works 281 Chemical Drive Port Saint Joe, FL 32456 United States of America 10004117 Chemtrade Solutions LLC Ashdown Works 920 East Main Street Ashdown, AR 71822 United States of America

10004119 Chemtrade Solutions LLC Savannah Works 211 Brampton Road Savannah, GA 31402 United States of America

10004121 Chemtrade Chemicals Canada Ltd. Nellie Lake Plant Highway 11, Iriquois Falls A Nellie Lake, ON P0K 1G0 Canada

10004123 Chemtrade Solutions LLC Johnsonburg Works Ridgeway Road Johnsonburg, PA 15845 United States of America

10004125 Chemtrade Solutions LLC Syracuse Works 1421 Willis Avenue Syracuse, NY 13204 United States of America







# Annex to Certificate Registration No. 10008359 QM08

## Chemtrade Chemicals US LLC

Water Treatment Chemicals

90 East Halsey Road Parsippany, NJ 07054 United States of America

#### Location

10004135 Chemtrade Solutions LLC Wisconsin Rapids Works 311 12th Avenue South Wisconsin Rapids, WI 54495 United States of America

10004948
Chemtrade Solutions LLC
Terrell Works
503 East Grove St.
Terrell, TX 75160
United States of America

10009664
Chemtrade Sulfate Chemicals Inc.
Celina Plant
1055 N. Louisiana St.
Celina, TX 75009
United States of America

10009710 Chemtrade Sulfate Chemicals Inc. Nicholson Plant 187 J.J. Holcomb Road Nicholson, MS 39463 United States of America 10004947 Chemtrade Solutions LLC Vancouver Works 2611 West 26th St. Extension Vancouver, WA 98660 United States of America

10004949 Chemtrade Chemicals Canada Ltd. Thorold Plant 1686 Beaverdams Road Thorold, ON L2V 3Y7 Canada

10009709 Chemtrade Solutions LLC Odem Plant 5302 County Road 2047 Odem, TX 78370 United States of America

10010763 Chemtrade Solutions LLC Sacaton Plant 28 San Tan Industrial Park Highway 87 Sacaton, AZ 85147 United States of America





# **REPORT**

SURVEILLANCE AUDIT ISO 9001:2008

# CHEMTRADE CHEMICALS US LLC

1421 WILLIS AVENUE SYRACUSE, NY 13204

**AUDIT DATE** 

FROM: 28-APR-2014 TO 29-APR-2014

**REF NO. 10004125** 



# 1 Certification recommendation

Thank you for your trustful cooperation during our recent audit of your organization. This report details the assessment results including strengths, opportunities, and weaknesses. These results were presented to your management at the closing meeting of the audit. You can use these results to improve the effectiveness of your management system. We look forward to continuing our partnership towards sustainable business success.

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Please remember to notify UL DQS about any significant change to your management system at your earliest convenience. Together we will then coordinate appropriate measures to maintain your current certification.



# 2 The Management System

#### 2.1 Evaluation

UL DQS Assessments apply the Plan – Do – Check – Act, or the PDCA cycle approach. It can be applied to individual processes, a system or a managed organization.



Plan: Activities are planned objectives, processes and resources

Do: The plan is implemented.

Check: Results are compared with objectives and expectations.

Act: Necessary improvements and change are defined and planned

(see Step 1. "Plan").

In summary we have evaluated your management system as follows:

2.2 PLAN: The management system and	objectives
Changes to the management system, its documentation, processes, or structures have been implemented.	☐ Yes, see remarks ☐ No Remarks: New plant manager Joe Lockwood since June 2013
Corporate policies have been changed.	☐ Yes, see remarks ☐ No Remarks: Policies remain unchanged
Measurable objectives have been defined and are being pursued.	
(For automotive, EMS, OHSAS) The organization has systems in place to ensure compliance to related legal requirements.	☐ Yes ☐ No Remarks:
2.3 DO: Processes in operation	
The organization has planned and developed the processes needed for effective product realization and service provision.	
Production and service provision are carried out under controlled conditions.	



#### 2.4 CHECK: Results and analysis

The organization determines, analyses and evaluates customer satisfaction.	
The management review was performed.  The information used and results correspond to all requirements of the respective standards.	<ul> <li>☐ Yes - date of last review:</li> <li>☐ Deficiencies were identified, see corrective action plan</li> <li>Remarks: Management review performed at HQ, daily staff meetings held with periodic reviews of action item plan</li> </ul>
Internal audits are being planned and performed, including follow up, in an effective manner.	
2.5 ACT: Improvement(s)	
The organization improves its management system continuously, as adequate for its development.	
Complaints and improvement proposals are being registered and measures are derived from these.	

# 2.6 Additional strengths and improvement potential

Listing of strengths, as presented in the closing meeting Very experienced and dedictated and knowledgable workforce

Well defined in process and final product test

Excellent traceability of product is maintained by printing the Julian date of the product on every bag produced. Also the manufatcurers batch number of the bags is printed on every bag and the corelation between product lot number and bag batch number is maintianed. Therefore if a question arises either with the product or with the bag tracebility records exist

Listing of improvement potential, as presented in the closing meeting

The organization may wish to consider expanding the current initiative to streamline data entry in the lab area by the use of tablets/secure database so data may be entered directly into the system thereby eliminating the need for writing the data in a log book and after transcribing

The organization may wish to consider a more stringent system to prevent the use of obsolete documents



#### 2.7 DQS Best

 Below is a detailed evaluation of the maturity of your management system on a scale of 1 to 10.

		Assessed criteria	Result	1	2	3	4	5	6	7	8	9	10
	1	Management by objectives and planning				To Supple		Assessed	2000	N 78			1
	2	Management system and processes	Thi	s d	etai	led	an	alys	sis v	vas	no	t	
Plan	3	Organisation and resources	applied, because the										
Do	4	Human resource management	organisation did not yet participate in DQS Best.										
	5	Operational processes	Upon request, the next audit can include this analysis, including important DQS Best information.										
	6	Communication with customers											
	7	Design, development and purchasing											
Charle	8	Measurement and analysis of results											
Check	9	Evaluation of results											
Λ-4	10	Corrective action											
Act	11	Continuous improvement											
		Average result:			THE RESERVE OF THE PERSON NAMED IN	-	met made						



# 3 Assessment results

# ISO 9001:2008

Current scope of registration:	The manufacture of aluminum based products, iron based products, other water treatment chemicals, polymers, additives, specialty blends and sodium nitrate to specifications agreed upon with Chemtrade Chemicals US LLC Parsipanny NJ including design and development. The supply of aluminum based products, iron based products and other water treatment chemicals to other Chemtrade Water Chemical plants and the proceurement, storage and delivery of sulfuric acid which may be procured from sources that are not ISO registered		
The top level Management System manual and related management system documentation were reviewed and found to conform to all applicable standard requirements for documentation.	Current revision of manual:  Yes  Remarks:	10/10/03	
The management system is effective and fulfils the requirements:	<ul><li>☐ Yes</li><li>☑ Only partly – see corrective action plans</li><li>☐ No – see corrective action plans</li></ul>		
Number of findings:	Major nonconformities: 0 Minor nonconformities: 1		
On site verification of nonconformities needed via follow-up / special assessment:	Yes	⊠ No	
The agreed corrective actions of the previous assessment are	☐ Effectively implemented☐ Not effectively implemented☐ Remarks: No action reques☐ This appraisal is not app	ts from last assessment	
The current registration certificate was reviewed and found to be accurate.  expiration date: 14-Oct-2015		□ No	
The Registered Firm Mark & Accreditation Body Marks are being used appropriately.	∑ Yes     Remarks: Mark not used	□No	



# 4 Order and assessment process data

#### 4.1 Order data

Name of the company: CHEMTRADE CHEMICALS US LLC

Main address: 1421 Willis Avenue

Syracuse, NY 13204

Ref. No.: 10004125

Order number: SO135191US

Date of audit: 28-Apr-2014 to 29-Apr-2014

Total number of person-days (PD): 2.00

Date of system analysis: (if applicable) to

SIC / IAF / EA / NACE Code: (Primary) 2819 Industrial Inorganic Chemicals

SIC / IAF / EA / NACE: (Secondary, as

applicable)

SIC / IAF / EA / NACE: (Secondary, as

applicable)

Exclusions, if applicable None Design and development function is not performed

at this site (please specify)

Number of employees currently covered by registration at main site:

### 4.2 Management and contact persons

Top Manager at site: Joe Lockwood
Telephone: +1 315 487 4289

E-mail: jlockwood@chemtradelogistics.com

Management Representative: Bill Freytag
Telephone: 315 487 4023

E-mail: wfreytag@chemtradelogistics.com

Audit Team Leader: Christopher James Telephone: 631 335 8285

E-mail: christopher.james@us.dqs-ul.com

Additional Auditor:

Telephone: E-mail:

Customer Service of UL DQS: David Burkhead
Telephone: +1 847 279-3327

E-mail: David.Burkhead@us.dqs-ul.com



#### 4.3 Audit data

#### Audited sites and sampling basis

Site: Syracuse

Ref. No.: 10004125

Shifts: 3

Main business/processes at location, please specify:manufacturing

	Actual	Number interviewed	In %	
Executive managers	1	1	100	
Other employees	29	14	48	
Total	30	15	50	

### Remote Locations and Additional Sites:

1) Corporate HQ – Parsippany	*Note – there are no audit activities	
90 East Halsey Road	performed at site #1 – Parsippany.	
Parsippany, NJ 08054	This is the address on the cert only, and billing address.	
Don Keck	Diming addition	
973-515-1808	All sites listed below, except #36 (which is	
Cell 973-723-0744	Design)	
Headcount 1	Perform production processes only	
2) Ashdown Works	3) Pine Bluff Works	4) Bay Point Works
920 East Main Street	1615 Celia Road	501 Nichols Road
Ashdown, Arkansas 71822	Pine Bluff, Arkansas	Pittsburg, California 94565
Chad Burrow	Mark Garner	Joel Lodics
870-898-5088	870-534-5235	925-458-7366
Headcount: 5	Headcount 4	Headcount: 4
5) Denver Works	6) Jacksonville Works	7) Port St. Joe Works
5075 East 50th Ave	5930 Soutel Drive	281 Chemical Drive
Denver, Colorado 80216	Jacksonville, FL 32219	Port St. Joe, FL 32456
720-941-6084	904-765-5344	850-229-8279
Robert Humphrey	Peter Dalve	Donnie Kelly
Headcount 3	Headcount 4	Headcount 1
8) Tampa Works	9) Atlanta Works	10) Augusta Works
3004 East Clark St	1427 Central Ave	1580 Columbia Nitrogen Dr
Tampa, FI 33605	East Point, GA	Augusta, GA 30901
813-248-1643	404-761-1181	706-724-0221 x120
Paul Spisak	Andre Tucker	John Odom
Headcount 3	Headcount 4	Headcount 5
11) Cedar Springs Works	12) Macon Works	13) Savannah Works
Hwy 273 West	4652 Mead Road	211 Brampton Road
Cedar Springs, GA 31732	Macon, GA 31206	Savannah, GA 31408
229-372-4581	478-788-4292	912-964-0464
Steve Amerison	Roan Williams	Gary Griffin



Headcount 1	Headcount 4	Headcount 5
14) East St. Louis	15) Detroit Works	16) Newark Works
2500 Kings Hwy	800 Marion Ave	330 Doremus Ave
East St. Louis, IL 62201	River Rouge, MI 48218	Newark, NJ 07105
618-271-2430	313-842-5222	973-589-5300
Brian Wiese	Kenneth Hayes	Matt Cusumand
Headcount 23	Headcount 4	Headcount 2
17) Syracuse Works*	18) Middletown Works	19) Johnsonburg Works
1421 Willis Ave	305 Richmond Street	Ridgeway Road
Syracuse, NY 13204	Middletown, OH 45042	Johnsonburg, PA 15845
315-487-4023	513-422-6319	814-965-4118
Mike DiCarlo	Steve Combs	Randy Welder
Headcount 27	Headcount 4	Headcount 1
20) Catawba Works	21) Dalhousie	22) Springfield Plant
5424 Cureton Ferry Road	Blair Malcom Road	1801 West Hillcrest Drive
Catawba, SC 29704	Dalhousie, New Brunswick	Springfield, TN 37172
803-324-1176	Canada	615-384-4676
Samuel Harris	James McCreedy	Eric Walls
Headcount 3	506-684-4212 Headcount 2	Headcount 3
23) Covington Works	24) Hopewell Works	25) Vancouver Works
607 N. Magazine Ave	511 East Plant St	2611 W 26th St Extension
Covington, VA 24426	Hopewell, VA 23860	Vancouver, WA 98660
540-962-6444	804-541-0261	360-693-2537
Mark Hank	Tim Link	Francis Buckmiller
Headcount 3	Headcount 6	Headcount 2
26) Menasha Works	27) Wisconsin Rapids	28) Thorold
388 Ahnaip St	311 12 <sup>th</sup> Avenue South	1686 Beaverdams Road
Menasha, WI 54952	Wisconsin Rapids, WI 54495	Thorold, Ontario
Tim Normington	715-423-0430	Canada
920-722-6425	Tasin Malik	Ron Holden
Headcount 3	Headcount 3	905-227-1532
rieadcount 5	Headcount 5	Headcount 11
29) Barnet	30) Nellie Lake	31) Valleyfield
8655 Barnett Highway	Highway 11, Iriquois Falls A	Clark Island
Barnet, British Columbia	Nellie Lake, Ontario	Valleyfield, Quebec J6S 5G5
Canada	Canada	Canada
Bill Davidson	Bob Frank	Gilbert Dumoulin
604-936-7272	705-232-4083	450-373-7570
Headcount 1	Headcount 1	Headcount 8
32) Toledo Works	33) Indianapolis Works	34) Terrell Works
1661 Campbell Street	1598 South Senate Avenue	503 East Grove Street
Toledo, OH 43607	Indianapolis, IN 46225	Terrell, TX
Rick Ryan	John Carr	Frank (acting)
419-255-0193	317-917-0319	972-563-3301
Headcount: 5	Headcount: 6	Headcount:2



	T
35) Thunder Bay	36) Berkeley Heights (R&D)
145 McDougal Street	235 Snyder Ave
Thunder Bay, Ontario	Berkeley Heights, NJ
Canada	Levi Grove
Darien Prieston	908-795-1852
807-345-7643	Headcount 2
Headcount 1	

Date Agenda sent to Client:	22-Mar-2014
Audit sequence:	
	☐ The audit schedule was altered as follows:

Closing meeting:

A closing meeting was performed with the organization's management. Audit results were presented, explained and, where necessary, discussed. Findings and corrective action plans were agreed upon with the respective managers, as necessary.



#### **Next steps** 5

5.1

5.1 Activities of the customer				
Corrective actions:	☐ Corrective actions not necessary			
	Corrective actions will be implemented and reviewed for effectiveness as agreed by 29-May-2014			
Opportunities for Improvement:	Identified improvement potential will be evaluated internally and incorporated into the continual improvement process if deemed beneficial.			
Nonconformities, identified during an audit, shalines. Otherwise, certificates may be put on ho	all be closed with evidence of effectiveness within defined time ld or be withdrawn.			
5.2 Activities of UL DQS				
Type of next assessment:	Surveillance assessment			
	Recertification assessment			
	☐ Other assessment			
Next assessment data: (non-binding estimate of person days)	Planned date for next assessment: TBD by sampling plan (week or month, if appropriate)			
	For 2 person-day(s)			
	By 1 auditor(s)			
Main emphasis will be on the following subjects:	manufacturing			
Customer requests:	☐ Information on			
	Quotation for			
	☐ Telephone call from Customer Service Representative			
Additional remarks:				
5.3 Identified need for change				
Basic data changed?	☐ Yes ☒ No			



# 6 Additional documents

	Findings with corrective action p (the customer at the end of the audit su Auditor)	olan pplied by the	Number: 1	
For i	nternal use only:			
	Basic data		Number:	
	Basic data –standards [if appropria	ate]	Number:	
	Auditor notes / Audit record			
	Further specific documents for s [if appropriate for Medical, Automotive	standards		
	List(s) of participants - closing meeting			
	Reviewed draft certificate(s) [if ap	opropriate]	Number:	
	Others			
Repo	rt prepared on	Lead Auditor Chris Standard ISO 900	stopher James 1:2008	
For in	itegrated audits	Auditor Standard		
Date		т	echnical review on behalf of UL DQS	

# Confidentiality

The contents of this report and all information received in association with the audit of the subject company will be maintained in the strictest confidence by the members of the audit team and by UL DQS, in accordance with prior agreements.

#### **Distribution**

UL DQS CHEMTRADE CHEMICALS US LLC



# **Action Plan**

No. 1 of 1

Ref. No. 10004125

1. Finding				to be filled in by Auditor
Standard	ISO9000-2008	Requirement(Reference)	7.6	
Process/Area	Production			
Not all monitoring	and measuring devices	s are calibrated or verified		
		uring devices needed to pr or both at specified interva		ce to product
Out of seven device	es reviewed, two were	found with calibration due	e dates past	
2. Classification				to be filled in by Auditor
Minor nonconform	ity nc2 🛛	Major nonconformity N	NC1	
Charged Follow up audit		ers 1-6 <u>must lately</u> be filled vorking days after the last a		
necessary:	yes, docu	ment review (off-site, charg	ged with min.	½ daily fee)
	yes, on sit	e (effort required will be ch	narged)	
Date 29-Apr-201	4 Lead Auditor	Christopher James		
Finding + classification	ation are correct	⊠ yes □ no		
Date 29-Apr-201	4 Management	representative Bill Freyta	g	
3. Correction(s) imr	nediate measure			to be filled in by company
30APR13 and 30A	PR14 period. The imn	affected the quality of the p nediate corrective correction ferenced above, by Friday,	on will be the	



# Action Plan

/ totion i lan		
No. 1 of 1		Ref. No. 10004125
4. Root cause of nonconformitie	e(s)	filled in by company
M&I personnel within the Syrac expiration date of 26APR13. Do	use, NY plant. uring that time i	nt devices in question has been the responsibility of The two calibration stickers reviewed showed an n 2013 the M&I personnel were not available to her sources for this expertise were engaged to conduct
5. Corrective action(s)		to be filled in by company
	-	panization / individual to review the calibration status of ced in the minor finding, and calibrate them by Friday,
Action will be taken by (date)	30-May-2014	
Date 08-May-2014	Management	representative Bill Freytag
Action is suitable	⊠ yes	no
Date 08-May-2014	Lead Auditor	Christopher James
6. Evidence		filled in by Auditor
name of the calibrating organizathe date of the next required cal provided by the calibrating orga	ation, the item d libration. Furthe nization for eac ng documentatio	nt will display calibration stickers that present the description, a unique alpha-numeric identification and er evidence will be found in calibration certificates the item that traces their calibration equipment back to on shall be maintained by the Maintenance
Above evidence is satisfactory i	or diodale of the	io dollon roquost ou
Action for closing NC1 has beer	implemented	
Plan for closing nc2 is suitable	$oxed{\boxtimes}$ yes	no
Date 08-May-2014	Lead Auditor	Chrstopher James



Schedule Version 22-Mar-2014 Ref. no. 10004125

Company name General Chemical LLC

Site(s) Syracuse

Standard(s) ISO 9001:2008

Type of audit Surveillance audit
Audit team Christopher James

Audit scope The manufacture of aluminum based products, iron based

products, other water treatment chemicals, polymers, additives, specialty blends and sodium nitrate to specifications agreed upon with Chemtrade Chemicals US LLC Parsipanny NJ including design and development. The supply of aluminum based products, iron based products and other water treatment chemicals to other Chemtrade Water Chemical plants and the proceurement, storage and delivery of sulfuric acid which may be

procured from sources that are not ISO registered

Audit language english

Audit date 28-Apr-2014 to 29-Apr-2014

Audit criteria Manual (name and number) Quality manual Version date

10/10/03

Number Action Plan from the previous audit 0

#### Audit objective(s)

#### Surveillance audit (System)

- Changes to the certified client and its management system
- Verify continuous management system implementation
- Review effectiveness of measures arising from the previous audit (if available)
- Confirm fulfillment of certification requirements
- Enquiries on aspects of certification (Complaints)
- Reviewing any client's statements with respect to its operations (e.g. promotional material, website)



Day 1:

			Day 1:	N. M.O.	
Time	Subject / process	Reference	Unit / dep.	Participants	Auditors
08:00	Arrive site				
08:15	Plant tour				
09:00	Opening Meeting			Invitees	James
09:15	Quality manual, quality policy, use of UL mark, documentation requirements	4.1; 4.2.1; 4.2.2; 4.2.3; 4.2.4; 5.2; 5.3	Quality	Management rep	James
10:00	Interface with HQ – management responsibility and management review	5.4.1; 5.4.2; 5.5.1; 5.5.2; 5.5.3; 5.6.1; 5.6.2; 5.6.3	Quality	Management Rep	James
10:30	Interface with HQ – internal audits/continual improvement/corrective & preventive action	8.2.2; 8.2.3; 8.5.1; 8.5.2; 8.5.3	Quality	Management rep	James
11:00	Interface with HQ – Planning of product realization/customer related processes	7.1; 7.2.1; 7.2.3; 7.2.3	Quality	Management rep and planners	James
12:00	Lunch				
12:30	Product and service provision	7.5.1; 7.5.2; 7.5.3; 8.3	Production – shift 1	Manufacturing associates	James
14:30	Incoming inspection	7.4.3; 8.3	Warehouse/incoming inspection	Inspection associates	James
15:30	Product and service provision	7.5.1; 7.5.2; 7.5.3; 8.3	Production – shift 2	Manufacturing associates	James
16:30	Daily wrap up				
17:00	Depart				



Day 2:

			Duy L.		
Time	Subject / process	Reference	Unit / dep.	Participants	Auditors
08:00	Arrive site				
08:15	Interface with HQ - purchasing	7.4.1; 7.4.2	Planning	Planning associates	James
09:30	Product and service provision	7.5.1; 7.5.2; 7.5.3; 8.3	Production – shift 3	Manufacturing associates	James
11:30	Lunch				
12:00	Maintenance	6.3	Maintenance dept	Maintenance associates	James
13:30	Control of monitoring and measuring devices	7.6	Calibration dept	Calibration manager	James
14:30	Competence awareness and training	6.2.2	Human resources	Training manager	James
15:45	Report writing				
16:30	Closing meeting			Invitees	James



# **Assessment Plan**

ISO 9001:2008			Certification or Recertification	Surveillance (6 month)	Surveillance (1st annual)	Surveillance (6 month)	Surveillance (2nd annual)	Surveillance (6 month)
Ref. No.: 10004125	Date						4/28/14	
Company: CHEMTRADE CHEMICALS US LLC	Lead auditor						james	
4 Quality management system								
General requirements	4.1	Р	С		С		Х	
Documentation requirements	4.2	P	C		C		X	
Use of UL DQS-Certificates + Symbols					Р		X	
5 Management responsibility								
Management commitment	5.1	Р	Р		С		Х	
Customer focus	5.2	Р	Р		C		X	
Quality policy	5.3	P	Р		С		X	
Planning	5.4	Р	Р		Р		X	
Responsibility, authority and communication	5.5	Р	Р		С		X	
Management review	5.6	Р	Р		Р		NA	
6 Resource management								
Provision of resources	6.1	Р	Р		С		X	
Human resources	6.2		P		Р		X	
Infrastructure	6.3		Р	**	С		X	
Work environment	6.4	Р	Р		С		X	
7 Product realization								3000
Planning of product realization	7.1	Р	Р	-	С		Х	
Customer related processes	7.2		P				X	
Design and development	7.3		P				NA	
Purchasing	7.4		P				X	
Production and service provision	7.5		Р		Р		X	
Control of monitoring and measuring devices	7.6		Р				N	
Major processes and related clauses								
WET SIDE DRY SIDE LABS PACKING	7.5.1; 7.5.3; 8.3; 8.2.4						х	
8 Measurement, analysis & improvement								
General	8.1	Р	С		С		Х	
Monitoring and measurement / customer satisfaction	8.2.1	Р	Р		Р		X	
Monitoring and measurement / internal audit	8.2.2	Р	Р		Р		Х	
Monitoring and measurement of processes	8.2.3		Р				Х	
Monitoring and measurement of product	8.2.3		Р				X	
Control of nonconforming product	8.3		Р		С		Х	
Analysis of data	8.4	Р	Р		Р		Х	
Continual improvement	8.5.1		Р		Р		X	
Corrective action	8.5.2	Р	Р		Р		X	
Preventive action	8.5.3	Р	Р		Р		X	



ISO 9001:2008	System	Certification or	Surveillance	Surveillance	Surveillance	Surveillance	Surveillance
	Analysis	Recertification	(6 month)	(1st annual)	(6 month)	(2nd annual)	(6 month)
The lead auditor expands this planning individually.							



# **Objective Evidence Sampled**

Ref No.: 10004125	Company: CHEMTRADE CHEMICALS US LLC	Date
Approximate number	Sample type (list record type or positions interviewed)	
12	9K family record types	
NA	Management Review Minutes	2000
4	Objectives and associated implementation plans	
10	Training Records	
12	Contracts / orders	
NA	Supplier evaluation records	
NA	Purchase orders / requisitions	
10	Work Orders / Travelers	
12	Maintenance records	
7	Calibration records	
NA	Design Projects	
NA	Engineering Changes	
3	Corrective Action reports	
1	Customer complaints	
1	Preventive actions	
1	Internal Audit reports	
3	Customer satisfaction records	200
8	Inspection / Test records	
10	Documents for document control	
8	Employees for policy statement(s)	
	Received Shipments	
	14K family additional record types	
	Aspects list	
9 ac 80 - 9a	Legal list	
	Internal communication records	
	External communication records	
	Contractor / Supplier communication records	
	Incident reports	
	Emergency Response Test records	

Note: This table is not meant to be comprehensive, but only to give a general outline of the audit trails and objective evidence audited. It can be replaced by auditor notes, as available.



# Meeting Attendees (optional, or scanned list)

D (N 100	0.4405	Comment CHEMTRADE CHEMICAL CLICLL C	Data
Ref No.: 100		Company: CHEMTRADE CHEMICALS US LLC	Date
Opening	Closing	Name	
		Joe Lockwood	
		Greg Langchamp	
		Nate Lippke	
	$\boxtimes$	John Cregg	10.00
$\boxtimes$		Bill Fraytag	
$\boxtimes$		Vic Cavacas	
	$\boxtimes$	Thomas Bober	
			2.1.00