



**IOI OLEOCHEMICAL**

**IOI Acidchem Sdn Bhd** (111715-H)  
2411, Lorong Perusahaan Satu, Prai Industrial Complex,  
13600, Prai, Penang, Malaysia.  
T: +60-4-376 8888  
F: +60-4-390 7252  
E: sales@ioioleo.com  
W: www.ioioleo.com

Date: 23 Jan 2024

## Letter of Guarantee

### To Whom It May Concern

We confirm that we are in compliance with 21 CFR Part 117: Current Good Manufacturing Practice, Hazard analysis and Risk-Based Preventive controls for human food under FSMA.

For the past six months, we confirm that all products manufactured at our facility and shipped into commerce in the United States to Acidchem (USA) Inc., complied with the following requirements:

- All CCP's were monitored as stated in the plan and always within limits.
- There were no corrective actions conducted on the products delivered to Acidchem (USA) Inc.
- No food safety risk was identified on the products delivered to Acidchem (USA) Inc.
- None of the products delivered to Acidchem (USA) Inc. were subject to rework.
- All products delivered to Acidchem (USA) Inc. were appropriately labeled as per proper regulatory requirements.
- During the production of products delivered to Acidchem (USA) Inc. all GMPs were followed and there were no deficiencies identified.
- All products delivered to Acidchem (USA) Inc. were accompanied by a technical COA and specification data sheet to demonstrate compliance.
- There were no product recalls or food safety customer complaints received in the last six months. However, Traceability/Mock Recall Exercise is conducted annually

---

LIM CHEE WEE  
QA Manager



**IOI OLEOCHEMICAL**

**IOI Acidchem Sdn Bhd** (111715-H)

2411, Lorong Perusahaan Satu, Prai Industrial Complex,  
13600, Prai, Penang, Malaysia.

T: +60-4-376 8888

F: +60-4-390 7252

E: [sales@ioioleo.com](mailto:sales@ioioleo.com)

W: [www.ioioleo.com](http://www.ioioleo.com)

**Disclaimer :**

The above information is provided for your sole information only and shall not be divulged to or shared with any third parties other than your subsidiaries. The information herein provided is based on facts existing as at the date hereof and may change with time. Notwithstanding anything to the contrary hereinstated, our company makes no representation or warranty, express or implied, as to the accuracy, completeness or reliability of any information, advice, statement of intent or statement of opinion made or given herein nor does anything hereinstated constitute a representation or warranty, express or implied in respect of our products including but not limited to specifications, quality, safety or fitness for any particular purpose. You acknowledge that any reliance on any such information shall be at your sole risk and we shall not be held liable in anyway whatsoever arising from such reliance.